

Teams Transport SMS Terms & Conditions

By opting into the Teams Transport mobile messaging program, you agree to these Terms & Conditions.

1. Program Description

Teams Transport provides automated and manual mobile alerts to customers and partners. When you opt-in to our service, you can expect to receive the following types of messages:

Customer Care: Assistance with account inquiries, technical support, troubleshooting, and two-way correspondence regarding your services.

Delivery Notifications: Real-time updates regarding shipment status, estimated arrival times (ETA), delivery confirmations, and coordination messages from logistics personnel.

2. Message Frequency

Message frequency may vary depending on your interaction with our services, the number of active shipments, or the volume of support requests initiated.

3. Pricing & Costs

Teams Transport does not charge for this service; however, message and data rates may apply from your mobile carrier. Check with your wireless provider for details on your text messaging plan.

4. Opt-Out & Stop

Your consent to receive these messages is not a condition of purchase. To opt out at any time, text STOP to the number from which you received the message. After texting STOP, you will receive one final confirmation text. You will no longer receive SMS messages from us unless you opt back in.

5. Help & Support

If you are experiencing issues with the messaging program or have questions:

Text **HELP** for assistance.

Visit our website: www.teamstransport.com to contact our support team.

6. Privacy Policy

We respect your privacy. Data obtained through the SMS program will not be shared with third parties for marketing purposes.

Privacy Policy: <https://www.iubenda.com/privacy-policy/58391311>

7. Supported Carriers

Carriers are not liable for delayed or undelivered messages. Delivery of information and content to a mobile device may fail due to a variety of factors, including your carrier's network capacity.

SMS Privacy Disclosure

Teams Transport is committed to protecting your privacy. This section outlines our practices regarding the collection and use of phone numbers for our SMS programs.

1. Collection and Use of Information

We collect your mobile phone number only when you explicitly provide it to us (e.g., through a web form, during account setup, or via professional agreement). This information is used exclusively to provide the services you have requested, specifically:

Customer Care: To respond to your inquiries and provide technical support.

Delivery Notifications: To send automated updates regarding shipment status, ETAs, and delivery coordination.

2. Non-Disclosure to Third Parties

We do not sell, rent, or lease your phone number or any SMS-related data to third parties. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. ### 3.

Data Sharing Exceptions

Personal information (excluding text messaging originator opt-in data and consent) may be shared with service providers who perform technical tasks on our behalf (such as the SMS gateway used to transmit the message). These providers are contractually obligated to use your information only to provide the specific service and are prohibited from using it for their own marketing.

4. Security of Your Information

We implement industry-standard security measures to protect your mobile data from unauthorized access, alteration, or disclosure.

5. Updates to This Policy

We may update this SMS Privacy Disclosure from time to time to reflect changes in our practices or for legal and regulatory reasons. Any updates will be posted on our website at www.teamstransport.com.